

Choosing the best care



Individually planned care



Aspen Hamilton is an independent specialist care management provider, established in 1995.

We work to support clients and their families by arranging care for the present, and for the years to come. By providing comprehensive information and expert advice, we enable each of our clients to select an individually-designed, flexible and – above all – completely reliable Plan of Care.

The Aspen Hamilton service is long-term and completely independent, based on years of experience in caring for vulnerable adults. The Aspen Hamilton Plan of Care ensures comfort and peace of mind for each of our clients, and their families.

We are confident that our service enhances our clients' lives, whether they need round the clock support or help maintaining an independent lifestyle.

Our care team



Aspen Hamilton offers a genuinely personal service.

You will have your own designated Care Manager to offer advice and support as well as access to an on-call Care Manager, 24 hours a day, seven days a week.

Day-to-day support is provided by our own capable, friendly, flexible staff. We always aim for continuity, so that you have familiar people in your home.

We know how essential it is for you and your family to have confidence in the people who are helping you. Aspen Hamilton has a comprehensive vetting and training programme for all staff.

Aspen Hamilton's staff are selected carefully, placed appropriately, fully briefed on the Plan of Care, and closely supervised by our Care Managers. They are the key to our efficient operation – and your comfort.

What clients say about us



A selection of comments from Aspen Hamilton clients underlines the importance of the personal touch...

"You run an excellent service with extremely nice staff ... it has been a great relief to know that we could rely on you for our mother's day-to-day care."

"I am very satisfied with the service given by Aspen Hamilton. Each carer I find to be reliable, efficient and pleasant company."

"My mother loves having visits from her carers - they can devote time to her and we all appreciate that."

"They could not have managed to stay at home together without your daily care."

"We would have no hesitation in recommending you. In fact, we have already done so!"

Our Commitment



Aspen Hamilton's Clients are entitled to:

- A Plan of Care that fully meets all their individual needs in health, safety and associated issues and helps them to realise their full potential in all aspects.
- Be fully informed at all times about their Plan of Care and any adjustments that are being made, and to have their Plan re-assessed on a regular basis to meet changing needs.
- Have their privacy and their right to confidentiality respected at all times.
- Be treated with respect and dignity at all times.
- Consideration in respect of equality and diversity at all times.
- Have their opinions respected and be able to make comments and complaints and have them dealt with effectively.

Contact Aspen Hamilton Care Management



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